

# RoSy MEMO



## Administration of the daily tasks

RoSy MEMO is a tool well-suited for administration of the daily work with a road network. An archive of defects - e.g. a defect sign, loose kerb stones, dangerous potholes and other incidents.

### A system for a busy road agency

RoSy MEMO is designed to handle a high level of activity. Registration of various defects and incidents on a road network may be done while talking with the informer on the phone.

The functionality of RoSy MEMO is divided into registration, closing of the matter and performance with a view to the procedures between the technical department and the executing department. The road agency will have full control of any defects or incidents reported on the road network and the same defect or incident will not be registered several times in various departments of the road agency.

The screenshot shows the 'Memo' application window. The main form contains the following fields and data:

Bane	Fra	Til	Status	Status ændret
0	0	137 m	Afsluttet	28-10-2002 10:

Årsag: Fliser fjernet natten til søndag  
Sted: Ud for Agerledet 2  
Modtaget af: [hs] d. 09-09-2002 13:46:4 ID-nr. 78

Formularer: Anmelder | Efterbehandling | Udførelse | Billede

Navn: Ove Gadensgård  
Adresse: Rølykkevej 9  
Postnr./By: 9300 Sæby  
Ønsker tilbagemelding:   
Telefon: 98 46 29 79  
E-mail adresse: [ ]  
Svar: Kommunen kan genretablere fliserne, hvis ikke der er en skadesvolder.  
Besvaret af: [ ] d. [ ]

RoSy MEMO. This is a Norwegian example, but RoSy is available in 9 languages.

### **User dialogue in focus**

RoSy MEMO opens for a very good user dialogue and may contribute to the citizens' sense of responsibility as regards roads, furniture and other road elements. Another gain is an increased service to the citizens.

All defects and incidents attached to a road network may be registered in RoSy MEMO.

### **The daily survey**

When starting up RoSy BASE any open cases in MEMO will be reported in a pop-up window. This information may be a missing closing date or a closing date which is near.

### **Automatically filled in fields**

The fields are automatically filled in. This means that the road agency may define drop-down menus as required. This facility allows entering of the most frequently reported defects and incidents, which means an easy and rapid registration.

### **Reports**

MEMO offers printout of reports just like all other RoSy modules. Today three reports may be printed out. MEMO has a filter function which allows reporting of the data required



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